

**SECTION IV  
TITLE 49 – TRANSPORTATION**

Subtitle A--Office of the  
Secretary of Transportation

**PART 37 TRANSPORTATION SERVICES  
FOR INDIVIDUALS WITH DISABILITIES  
(ADA)**

--Table of Contents

Subpart A\_General

Sec. 37.3 Definitions.

**As used in this part:**

Disability means, with respect to an individual, a physical or mental impairment that substantially limits one or more of the major life activities of such individual; a record of such an impairment; or being regarded as having such an impairment.

(1) The phrase physical or mental impairment means--

(i) Any physiological disorder or condition, cosmetic disfigurement, or anatomical loss affecting one or more of the following body systems:

neurological, musculoskeletal, special sense organs, respiratory including speech organs, cardiovascular, reproductive, digestive, genitourinary, hemic and lymphatic, skin, and endocrine;

(ii) Any mental or psychological disorder, such as mental retardation, organic brain syndrome, emotional or mental illness, and specific learning disabilities;

(iii) The term physical or mental impairment includes, but is not limited to, such contagious or noncontagious diseases and conditions as orthopedic, visual, speech, and hearing impairments; cerebral palsy, epilepsy, muscular dystrophy, multiple sclerosis, cancer, heart disease, diabetes, mental retardation, emotional illness, specific learning disabilities, HIV disease, tuberculosis, drug addiction and alcoholism;

(iv) The phrase physical or mental impairment does not include homosexuality or bisexuality.

(2) The phrase major life activities means functions such as caring for one's self, performing manual tasks, walking, seeing, hearing, speaking, breathing, learning, and work.

(3) The phrase has a record of such an impairment means has a history of, or has been misclassified as having, a mental or physical impairment that substantially limits one or more major life activities.

(4) The phrase is regarded as having such an impairment means--

(i) Has a physical or mental impairment that does not substantially limit major life activities, but which is treated by a public or private entity as constituting such a limitation;

(ii) Has a physical or mental impairment that substantially limits a major life activity only as a result of the attitudes of others toward such an impairment; or

(iii) Has none of the impairments defined in paragraph (1) of this definition but is treated by a public or private entity as having such an impairment.

(5) The term disability does not include--

(i) Transvestism, transsexualism, pedophilia, exhibitionism, voyeurism, gender identity disorders not resulting from physical impairments, or other sexual behavior disorders;

(ii) Compulsive gambling, kleptomania, or pyromania;

(iii) Psychoactive substance abuse disorders resulting from the current illegal use of drugs.



*Metropolitan Transit System*  
**ID CARD APPLICATION  
FOR INDIVIDUALS  
WITH DISABILITIES**

PC 20263





## SECTION I – APPLICANT INFORMATION (To be completed by applicant)

\_\_\_\_\_  
Last Name                                      First Name                                      MI                                      Date of Birth

\_\_\_\_\_  
Address Street Apt. #

\_\_\_\_\_  
City State Zip Code Telephone

I declare under penalty of perjury in the State of California that I have a disability and qualify for an MTS identification card for individuals with disabilities and the information that I have given is true and correct.

Applicant's Signature: \_\_\_\_\_ Date: \_\_\_\_\_

MTS reserves the right to make final determination of eligibility for MTS identification cards for individuals with disabilities (MTS ID CARD). Applications are for internal use only and will not be subject to public review. It is understood that the issuance of the MTS ID CARD is for the purpose of identifying the individual as qualifying for a reduced fare. The card is not transferable. Should an application for the MTS ID CARD be denied, an appeal of that denial may be arranged by contacting MTS.

In the event that MTS discovers falsification of the information provided, MTS reserves the right to revoke the MTS ID CARD.

If you do not want your address to be identified on your card, please check here.  
(Failure to provide an address could result in our inability to return a lost card.)

I \_\_\_\_\_, authorize \_\_\_\_\_

(Professional or Physician) to verify my disabled status with the Metropolitan Transit System

Health Insurance Portability and Accountability Act of 1996 (HIPAA)



### General Information

#### Service/Trip planning/eStore

[www.sdcommute.com](http://www.sdcommute.com) or  
[www.transitosandiego.com](http://www.transitosandiego.com)

#### Regional Telephone Information

(619) 233-3004  
Toll free 1-800-COMMUTE (266-6883)  
TTY/TDD (619) 234-5005  
Toll free 1-888-722-4889  
Recorded information (619) 231-8549  
24-Hour InfoExpress (619) 685-4900  
San Diego Trolley, Inc. (619) 595-4949

#### Emergencies/Security/ Fare Machine Problems

(619) 595-4960

#### The Transit Store

Your store for passes, tokens, maps, timetables, and lost and found (articles held for 30 days).

102 Broadway (at First Avenue)  
San Diego, CA 92101  
(619) 234-1060



**SECTION II – REQUIREMENTS FOR OBTAINING AN MTS ID CARD FOR INDIVIDUALS WITH PERMANENT DISABILITIES:**

**Qualifications:**

To qualify for a permanent MTS ID CARD an individual must have a permanent disability as defined in Title 49 of the Code of Federal Regulations Part 37 (attached).

**You Must Have:**

- a. A valid State-issued picture identification (DRIVERS LICENSE, DMV ID CARD, PASSPORT OR MILITARY ID)

**And one of the following:**

- b. A signed original note on a licensed professional's prescription form or professional's letterhead stating your name, address and a statement verifying that your disability is permanent; or
- c. A letter or ID card from an agency or organization that has been pre-approved to authorize MTS ID CARDS. Examples of such agencies include, but are not limited to:
  - 1. Paper Medicare Card;
  - 2. North County Transit ID CARD FOR PEOPLE WITH PERMANENT DISABILITIES;

**REQUIREMENTS FOR OBTAINING AN MTS ID CARD FOR INDIVIDUALS WHO HAVE TEMPORARY DISABILITIES:**

**Qualifications:**

To qualify for a Temporary MTS ID CARD, an individual must have a temporary disability as defined in Title 49 of the Code of Federal Regulations Part 37 (attached).

**You Must Have:**

- a. A valid State-issued picture identification; (DRIVERS LICENSE DMV ID CARD, PASSPORT OR MILITARY ID); AND
- b. A signed note on a licensed doctor's original prescription form or physician's letterhead stating your name, address and a statement verifying that the disability is temporary.

**NOTE: A Temporary Disability is one that Affects A Person for a Maximum of Six Months**

- c. A letter or ID card from an agency or organization that has been pre-approved to authorize MTS ID CARDS. Examples of such agencies include, but are not limited to:
    - 1. Paper Medicare Card;
    - 2. North County Transit ID CARD FOR PEOPLE WITH PERMANENT DISABILITIES;
    - 3. ADA I.D. Card;
    - 4. Active I.E.P. from school for disabled students that is indicative of a disability as defined in Title 49 of the Code of Federal Regulations Part 37 (attached).
    - 5. Current year S.S.I., SSA, or SSDI award letter
    - 6. Letter from the Epilepsy Foundation
    - 7. San Diego Center For the Blind
    - 8. San Diego Regional Center
    - 9. State of California DMV white receipt for Permanent Disabled Placard; or
    - 10. Veterans Administration Card with picture (must say "service connected" on card)
- (Refer to Official Transit Store List of Qualifying Entities if you do not recognize your agency here)

3. ADA I.D. Card;
4. Active I.E.P. from school for disabled students that is indicative of a disability as defined in Title 49 of the Code of Federal Regulations Part 37 (attached).
5. Current year S.S.I., SSA, or SSDI award letter
6. Letter from the Epilepsy Foundation
7. San Diego Center For the Blind
8. San Diego Regional Center
9. State of California DMV white receipt for Permanent Disabled Placard; or
10. Veterans Administration Card with picture (must say "service connected" on card)

(Refer to Official Transit Store List of Qualifying Entities if you do not recognize your agency here)

### **SECTION III – RENEWING AN MTS ID CARD**

#### **TEMPORARY DISABILITY:**

MTS ID CARDS for individuals who have temporary disabilities are issued for a maximum of six months. If the customer would like an extension, they must provide the following information:

- A valid State-issued picture identification; (Drivers License, DMV ID Card, Passport, or Military ID), AND
- A signed note on a licensed doctor's original prescription form or physician's letterhead stating their name, address and statement verifying that the disability continues to be temporary.

#### **PERMANENT DISABILITY**

MTS ID CARDS for individuals who have permanent disabilities are issued for five years. To renew your card you must provide:

- a. Your current MTS ID CARD; AND
- b. A signed note on a licensed doctor's original prescription form stating their name, address and a statement verifying that your disability is permanent; or

### **ADDITIONAL MTS INFORMATION**

- Applications for MTS ID CARDS may be obtained at The Transit Store, 102 Broadway (at First Avenue) in downtown San Diego. They are also available through the mail or on line at [www.sdcommute.com](http://www.sdcommute.com). You may also contact 1-800-Commute for route and schedule information.
- To obtain your MTS ID CARD, bring your completed application form along with another photo-identification to The Transit Store, Monday through Friday between 9:00 AM and 4:30 PM. The card costs \$6.00 (\$4.00 for a replacement for a lost or stolen card) and is nonrefundable. We will take your photograph and issue you your MTS ID CARD at that time. The process usually takes 30 minutes or less.
- To renew your MTS ID CARD bring the required documentation to the transit store downtown (The Cost to Renew your card is \$6.00).
- MTS ID CARDS are honored by all Metropolitan Transit System operators and the North County Transit District. Be certain to keep your MTS ID CARD with you whenever you ride the bus, trolley, or Coaster and show it to the driver or fare inspector when requested.